

# Mi-Witness WiFi Dongle User Guide and Trouble shooting.

The Mi-Witness WiFi Dongle allows for a Smartphone or Tablet connection to the Mi-Witness Camera by WiFi to allow for the live view of the camera and second camera if installed. You can also change settings and playback recorded files.

First you need to download the app suitable for the smartphone you are using. Apple iPhone and iPad on IOS7 are supported through the App Store. Android software is on Google Store.

If you cannot find the APP on your iPad then search under iPad and iPhone apps option.

## To use the Mi-Witness WiFi dongle follow this guide.

1. Remove any power to the camera
2. Insert the Mi-Witness WiFi dongle into the top of the Mi-Witness camera under the rubber cover
3. Power up the Mi-Witness camera.
4. The Mi-Witness WiFi Dongle should display a small green flashing light to confirm its has power.
5. Go into your Smartphone or Tablet WiFi settings menu and search for the 'Mi' WiFi network. Log onto the 'Mi' wifi network and wait for the connection to be confirmed. (The "Mi" network can be identified by looking for "MI-\*\*\*" the \* being a number, for example "MI-123").
6. Once connected to the 'Mi' Network open the App on your Smartphone or Tablet and use "0000" as the password to log in to the Mi-Witness app you can then use the features.
7. It is important to remember when finished with the Mi-Witness App to log off the Mi-Witness WiFi network in your settings and log back into your preferred network.

## Troubleshooting.

### **Q. I can't connect my Smartphone or Tablet to the Mi Witness WiFi Network.**

**A.** The Mi-Witness WiFi Dongle can be voltage sensitive. We suggest you try the following before calling customer service. You will need a paper clip or something very similar. Just by the USB power connector on the camera is a small hole, this is the reset. First start the car so the engine is running. Depress the reset button by using the paperclip and then release it. Wait for the camera to start normal recording. The green light on the wifi dongle should illuminate then try to connect using the above guide. (Pressing the reset does not change your settings).

### **Q. Can I use my own WiFi dongle?**

**A.** You cannot use your own WiFi dongle as there will be no software in the camera to control it, please make sure you use a Mi-Witness WiFi dongle.

### **Q. Will the WiFi work on the internal battery or from my computers USB port?**

**A.** The wifi dongle will not work unless you are powering the camera on the supplied cigar lead in the car. You may need the engine running to get a stable connection. It will not work on a computer USB port or internal battery due to power requirements.

### **Q. Is it normal for the WiFi dongle to get hot?**

**A.** This is normal. The WiFi Dongle is designed to shut down when it gets to 50C but when plugged into the camera will generate its own heat and also take heat off the HD video processor. The WiFi dongle will shut down if 50C is reached. So may not work in a hot car until the vehicle has cooled.

### **Q: Can I leave the WiFi Dongle in the Mi-Witness all the time?**

**A:** Although leaving in the WiFi Dingle will do no harm we recommend removing the WiFi when its not in use. It will also give you the added benefit of a more secure camera and reduce the heat generated by the camera.

### **Q. Can I use a USB extension cable?**

**A.** Yes up to a maximum of 1 metre, this will also help reduce heat build up from the Mi-Witness camera

### **Q. Can I connect using my PC via the WiFi**

**A.** Officially we don't support FTP connection direct to the camera however. You can connect using FTP software. We do not support this feature and offer no technical help. Settings are. PROTOCOL = FTP : LABEL = Mi WITNESS : HOST = 192.168.72.10 : PORT = 21 : USERNAME = admin : PASSWORD = BLANK

### **Q. What is the Default Password**

**A.** Four Zeros "0000"